

# DEPARTMENTAL REPORT

**Department: Leisure Services**

**Month: January 2024**

---

## **Project Status:**

### Building

- Steve's Plumbing & Heating installed 10 new Flush Values in Main Lobby Bathrooms (7 Stalls 3 Urinals)
- Steve's P&H serviced pool changeroom mixing valve. Fixed intermittent issues(Scale buildup in strainer, check valve)
- Overhead Doors installed new motor on Zamboni roll up door. Serviced Manual roll up doors.
- Ak Fit Serviced equipment and installed new cables on cross cable machine.
- Metal Air serviced roof units
- Belt change on pool MUA
- Three new rink board ads installed for PK's with impact panel.
- Zamboni oil change and service
- Air purifier purchased for SC1
- MRE new plug(S) installed for library.
- MRE changed three photocell lights at ODR

### Pool

- Full month of programming with fit lanes, parents & tots, recreation swims
- Aqua Fitness, Tuesday, and Thursday @ 10am
- Diaper Fitness, Tuesday, and Thursday @ 10am
- Completed winter swim lesson registration resulting in \$15,854.98 in revenues, 175 kids total
- Lion's Free swim Jan 6, 13, 20, 27 - averaging 85 swimmers
- Completed National Lifeguard Course, hired 3 staff out of it
- Free sponsored community swims
- Reduced daytime Programming due to lack of daytime lifeguards

### Arena

- Espanola Paper Kings home games January 7, 19, 28
- Minor hockey is at full swing with practices and home games every Saturday
- Figure skating, CanSkate, and Pre-CanSkate every Monday and Thursday
- Sportsman League running twice a week, 2 games/night
- Lumbago Sportsman League running twice/week

- Walden Ringette U16 practices on weekends
- Sacred Heart and La Renaissance Schools renting the ice during the day
- Lots of Birthday party ice rentals
- Paper Kings Youth Hockey School Jan 2-5
- Paper Town Show Down Annual Hockey Tournament Jan 13-14
- Manitoulin Panthers practices and games weekly
- Pond Hockey every Sunday

#### Events/Programs

- Young at Heart 55+ fitness class, Tuesday and Thursday @ 9am & 1pm
- Line Dancing, Thursdays at 10am
- Lions Club Catch the Ace - ongoing
- Bingo is ongoing on Wednesday
- Karate Classes (Northern Dragons Martial Arts and Fitness Academy), every Monday and Thursday
- Age Friendly Community one on one and focus groups Jan 26-27
- Mental Health Information Fair Jan 24<sup>th</sup> & Raising of the Bell Let's Talk Flag
- Many bookings for birthday party and baby shower room rental with the pool or arena
- Outdoor rink & skating oval open Jan 16<sup>th</sup> – 25<sup>th</sup>
- ODR and Oval closed Jan 25<sup>th</sup>-Jan 31<sup>st</sup>
- Paper Town Show Down Hockey Tournament breakfast Jan 13<sup>th</sup>
- Figure Skating Club Meeting Jan 15<sup>th</sup>
- EMHA Meeting Jan 28<sup>th</sup>
- Domtar Action Centre First Aid and CPR Course Jan 31<sup>st</sup>

#### Promotions

- Ongoing promotion of gym memberships (New all-in-one memberships and new year promo), after school swim, free after school skate, Figure 8'ers, Shinny, Seniors 55+ and tots free skate in October, Family Shinny, Adult 18+ shinny, 55+ pick-up, Toonie Holiday Skate promotion - shinny, figure 8'ers, 55 pick-up, rec. skate, Winter Carnival February 9-11, Intro to Dance classes starting in February

#### Recreation Master Plan

- No changes

#### **Complaints/Compliments:**

Jan 10 – Complaint: Parent upset that child had to retake the swim test 4 times and didn't receive her card.

Jan 12 – Compliment: Patron expressed her satisfaction with the new fee structure.

Jan 14 - Compliment: Walden Team parents very impressed with how the squash court was turned into a dressing room.

Jan 14 – Compliment: Patron came from Little Current to use the pool with their family and complimented on how amazing the facility was for a town of our size.

Jan 20 – Complaint/Question: Why there were boys aged 12-14 in the woman's changeroom and shower? Why were they not using the family changeroom?

## Employee Status:

- Job postings for casual lifeguard, full time assistant pool operator, part-time lifeguard/swimming instructor, internal temporary part time front desk, external casual front desk, casual personal trainer
- Hired casual Front Desk employee
- Hired three casual lifeguards
- Internally – 1 Front desk employee status change from casual to temporary part time
- One Front desk employee on a leave from work

## Visitors:

### January 2024

DROP INS	
Aquafit	3
Fitness Centre	112
Line Dancing	33
Skates (shinny, figure 8'ers, public)	377
Swims	584
Young at Heart	0
Squash	8
<b>TOTAL</b>	<b>1117</b>

### Memberships - RESIDENT

Complex *New All-in-one	150
Aquafit 10 Pass	7
Swim 10 Pass	8
Shinny 10 Pass	2
Young at Heart 10 Pass	3
Private Swim Lessons	2
<b>TOTAL</b>	<b>172</b>

### Memberships - NON RESIDENT

Complex *New All-in-one	45
Aquafit 10 Pass	4
Swim 10 Pass	9
Shinny 10 Pass	1
Young at Heart 10 Pass	3
Private Swim Lessons	5
<b>TOTAL</b>	<b>67</b>

Monthly Pool Attendance **2577**

Total Memberships Purchased **195**

### January 2023

DROP INS	
Aquafit	3
Fitness Centre	104
Line Dancing	18
Skates (shinny, figure 8'ers, public)	132
Swims	345
Squash	49
<b>TOTAL</b>	<b>651</b>

### Memberships - RESIDENT

Bronze - Pool	3
Bronze - Fitness	52
Bronze - Squash	0
Silver	5
Gold	1
Aquafit 10 Pass	7
Swim 10 Pass	3
Private Swim Lessons	1
<b>TOTAL</b>	<b>72</b>

### Memberships - NON-RESIDENT

Bronze - Pool	2
Bronze - Fitness	19
Bronze - Squash	0
Silver	0
Gold	0
Aquafit 10 Pass	6
Swim 10 Pass	4
Private Swim Lessons	0
<b>TOTAL</b>	<b>31</b>

Lions Free Swims	<b>340</b>	Monthly Pool Attendance	<b>2166</b>
		Total Memberships Purchased	<b>83</b>
		Lions Free Swims	<b>408</b>

---

**Department Manager:** Bailey Bouwmeester

**Submitted on: Feb 8<sup>th</sup> 2024**